

Christopher Shaffer

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Philadelphia

Phone number upon request

Highlights

- Running technology: building from the ground up, managing existing/legacy platforms, and change/transition management
- Recruiting, training, and maintaining talented and effective teams
- Initiating and managing numerous successful projects which now generate millions of dollars in revenue
- Designing and implementing innovative systems which provide major competitive advantages
- Setting direction from broad strategic initiatives to low-level project planning
- Developing broad experience and comfort with many different technologies and development methodologies

Work Experience

Scout Corps, LLC Astoria, NY and Philadelphia, PA

August 2017 – Current

President, Chief Technology Officer of owner-operated consultancy

- Clients include companies in the FinTech, Artificial Intelligence, banking, and healthcare spaces
- Projects include architecture, data processing and workflow management, DevOps, cybersecurity, strategic and tactical guidance, individual contributor and manager coaching, alongside general software development
- Notable engagements: Cobalt Software, Oak Point Partners, Foothold Technology, Summus Global, 22C Capital
- Successes and Results: product launches, new lines of business, team and workflow transformations, business turnarounds, funding rounds, exits

Climb Credit, New York, NY

September 2015 – July 2017

Chief Technology Officer, (Interim) Chief Operating Officer

- Built instant-decision software that processed applications for \$40M+ funded loans with <0.01% error rate, which allowed us to quadruple application volume while shrinking the underwriting and customer service team, and still improving response time by an order of magnitude
- Created a “full-stack” solution that included loans, payment plans, and billing programs to finance every one of a school’s students via a single application process
- Delivered customer service and software integrations – both B2C and B2B – that were repeatedly cited as a reason for choosing our products, even over competitors with more favorable financial terms
- Set strategic direction for the technology team and company as a whole
- Responsible for implementation aspects of underwriting policy, compliance, and customer support for several months
- Ran marketing and advertising campaigns that directly drove a one-third increase in application volume
- Recruited and trained the amazing team that worked with me in making these things happen

Relationship Science, New York, NY

June 2011 – September 2015

Director of Engineering

- Designed systems to process incoming data, tag and disambiguate entities, correct errors and resolve differences; these systems now serve as the foundation of RelSci’s research operations and provide a major competitive advantage
- Developed architecture for all major products, personally led development on certain high-impact products
- Developed specifications and oversaw integrations and custom build-outs for some of the largest banks on Wall Street

Capital IQ, New York, NY

Software Engineer

June 2007 – June 2011

- Senior Engineer - Led teams of 2-5 developers on several projects
- Launched products that now produce millions of dollars in annual revenue; success cited in McGraw-Hill’s quarterly earnings call

Education

Stevens Institute of Technology, Hoboken, NJ

Class of 2007

Bachelor and Master of Science in Computer Science; graduated with honors

Graduate Certificates in Computer Graphics, Cyber-security, and Distributed Systems

Minor in Philosophy

Some alphabet soup for the bots: C#, ASP.NET, NodeJS, JavaScript, TypeScript, React, Angular, Vue, Java, Python, SQL Server, PostgreSQL, MySQL, Oracle, MongoDB, Apache Solr, Elasticsearch, Redshift, Synapse, Data Lakes, Data Warehouses, iOS/Swift, Electron, Microsoft Office Plugins, AWS, Azure, Docker, CI/CD, BitBucket Pipelines, Azure Pipelines, TeamCity, Bash, PowerShell, Git